

PANGBORN 2019



The Ideal Pair Method, an Alternative to the Ideal Profile Method Based on Pairwise Comparisons

Sébastien Lê - Margot Brard







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I am happy for you to photograph or tweet the slides from my talk...but if you are really interested we can talk after my presentation: +33609756160;-)









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The Ideal Profile Method: a quick reminder

- 3 pieces of information are collected from (usually) a consumer panel, amongst which 2 are "classical", a third one very original
 - Sensory profile
 - Hedonic data
 - A description of their ideal, each time consumers taste a product (very important to assess the reliability of the data)

The Ideal Profile Method: the data set and its structure

Product	Subject	Desc. 1	Desc. 1 Ideal	•••	Desc. K	Desc. K Ideal	Liking
1	1						
2	1						
• • •	1						
Ν	7						
1	2						
• • •	2						
Ν	2						

Our motivation

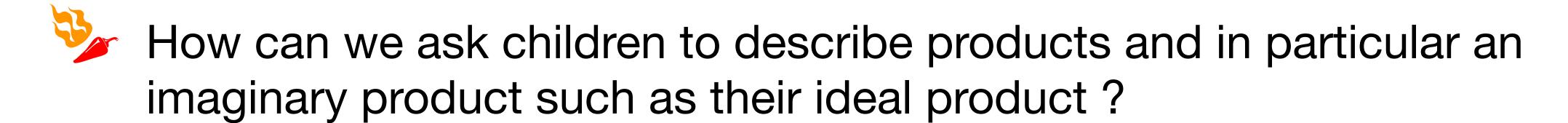
To adapt the Ideal Profil Method to make it accessible for children



How can we ask children to describe products and in particular an imaginary product such as their ideal product?

Our motivation

To adapt the Ideal Profil Method to make it accessible for children



How can we be sure that they understand the concept of ideal product?

Our solution: the ideal pair method



Our experience

- 105 children ranging from 5 to 11 years old
- Complex products: 7 fragrances (perfumes for kids) + the ideal product (materialized with an empty brown flask)









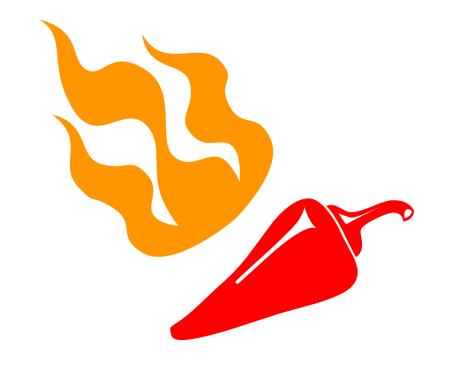






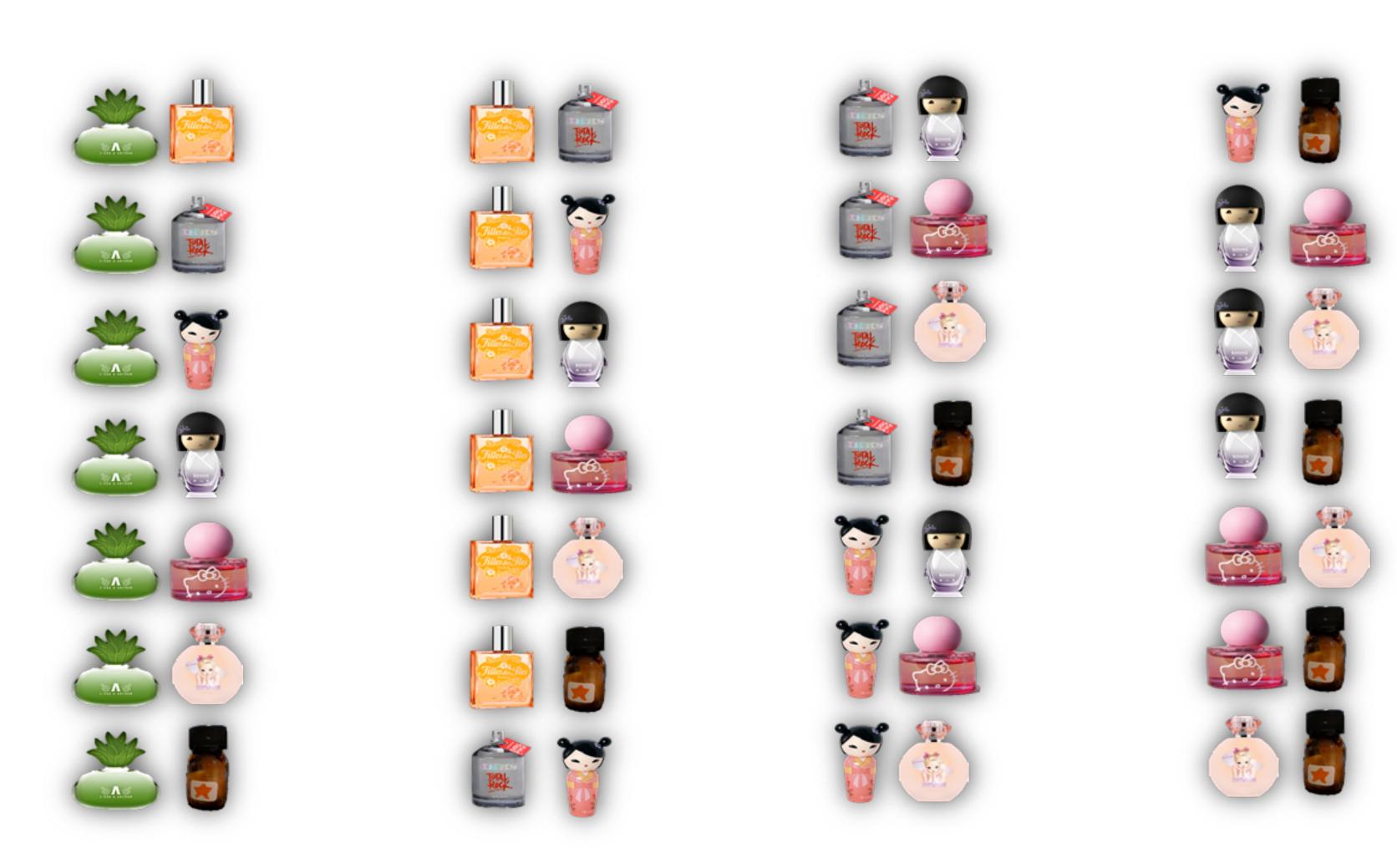


8 olfactory & sensory descriptors



How can we ask children to describe products and in particular an imaginary product such as their ideal product?

The pairs...



The pairs...



A gamification based on cooperation



A gamification based on cooperation

- 8 sensory descriptors represented by cards
- 5 pairs per kid
- 2 red/green stickers
- 1 hedonic stair to climb

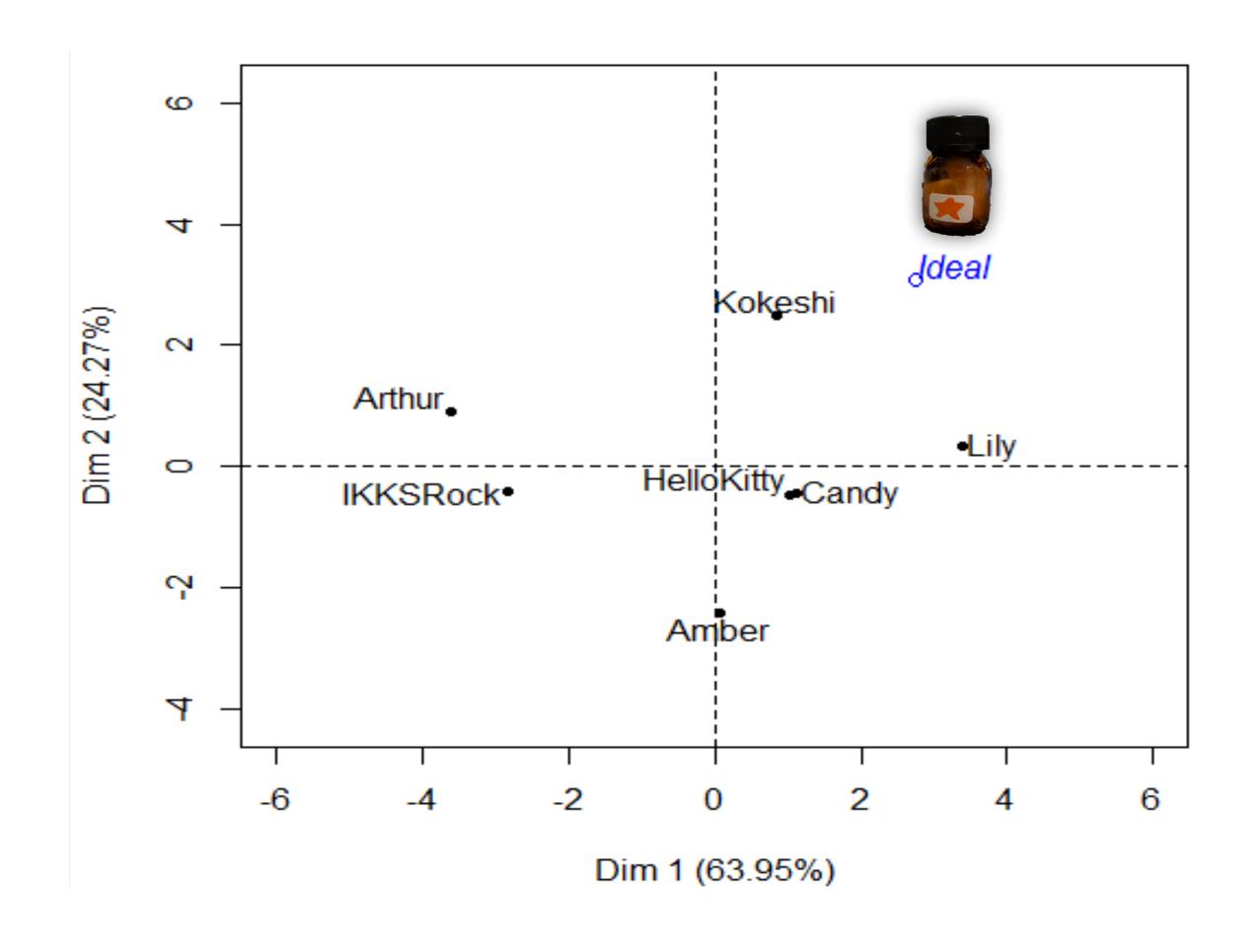


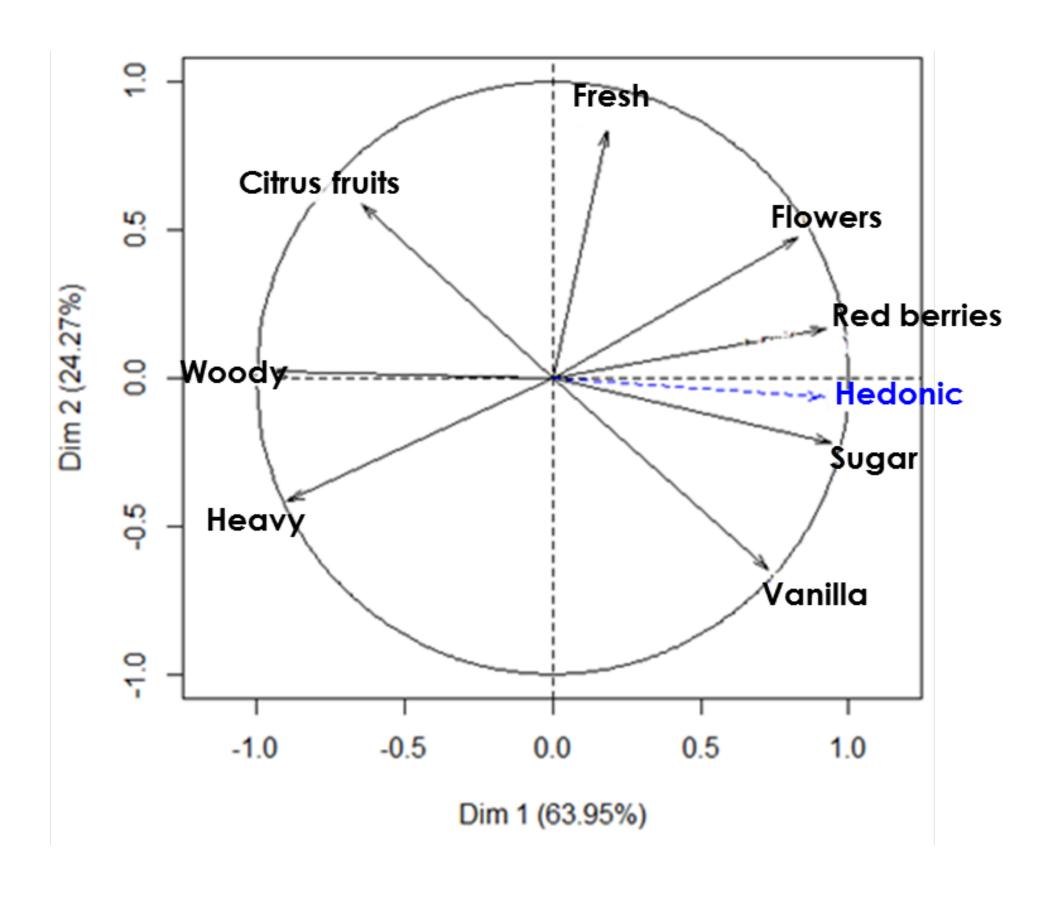
A Bradley-Terry model for each descriptor...

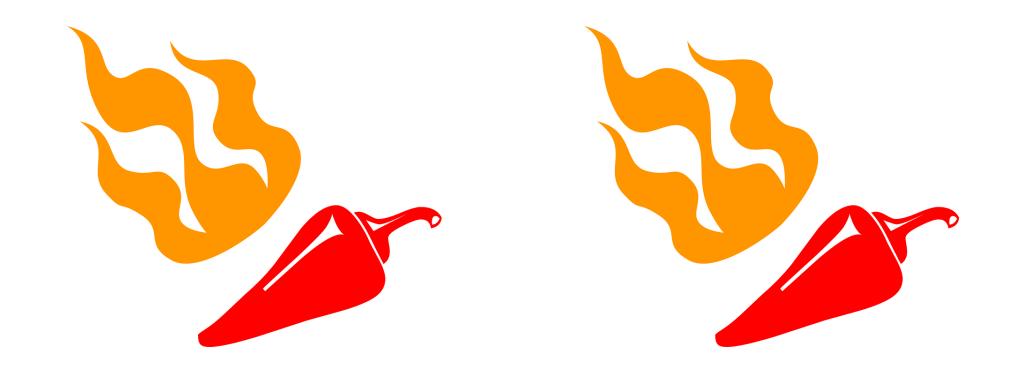
	Descriptor 1	•••	Descriptor M
Product 1			
Product i		ability of i	
Product I			

Quantitative data

...to get a sensory profile of the products







How can we be sure that they understand the concept of ideal product?

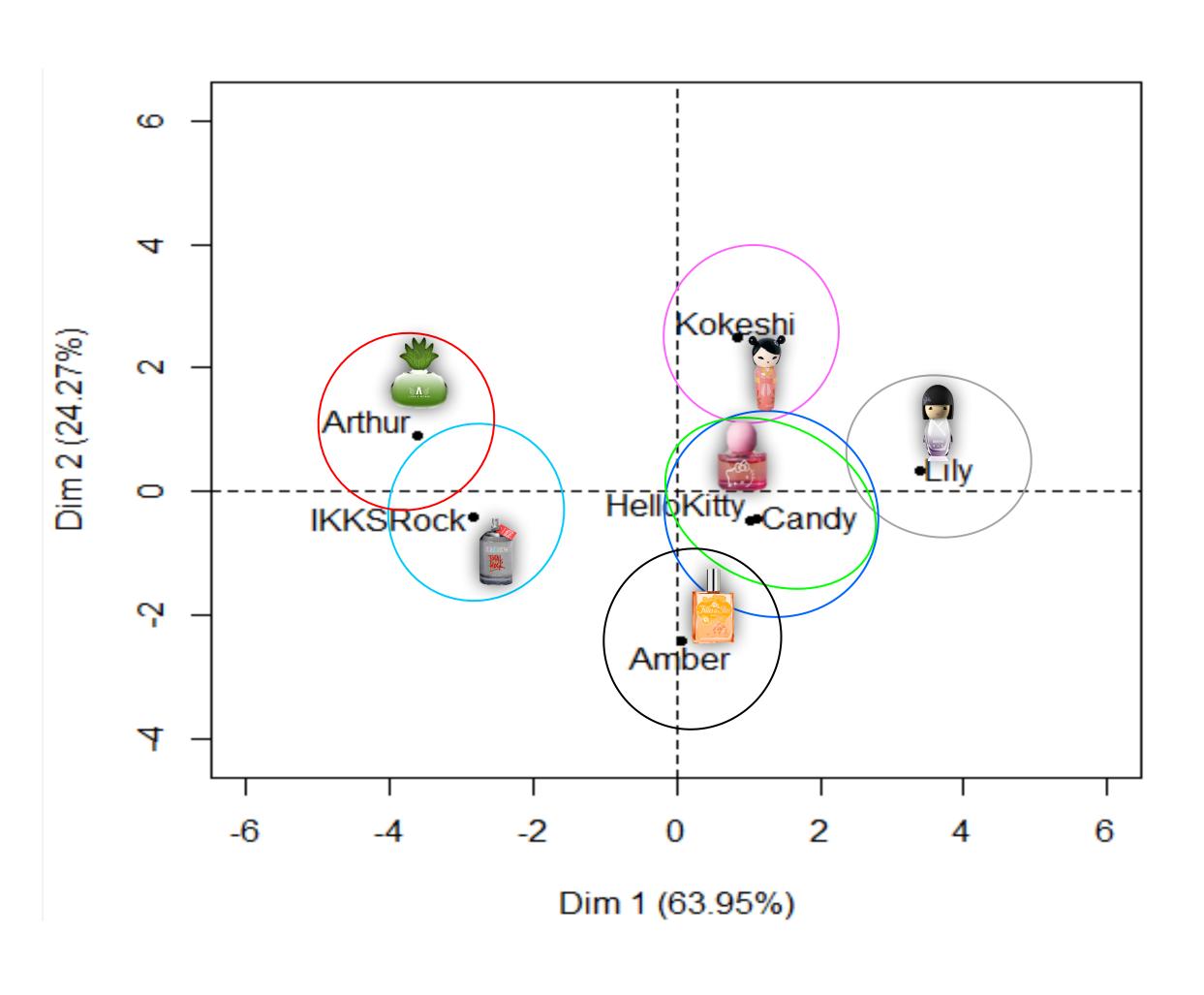
First step

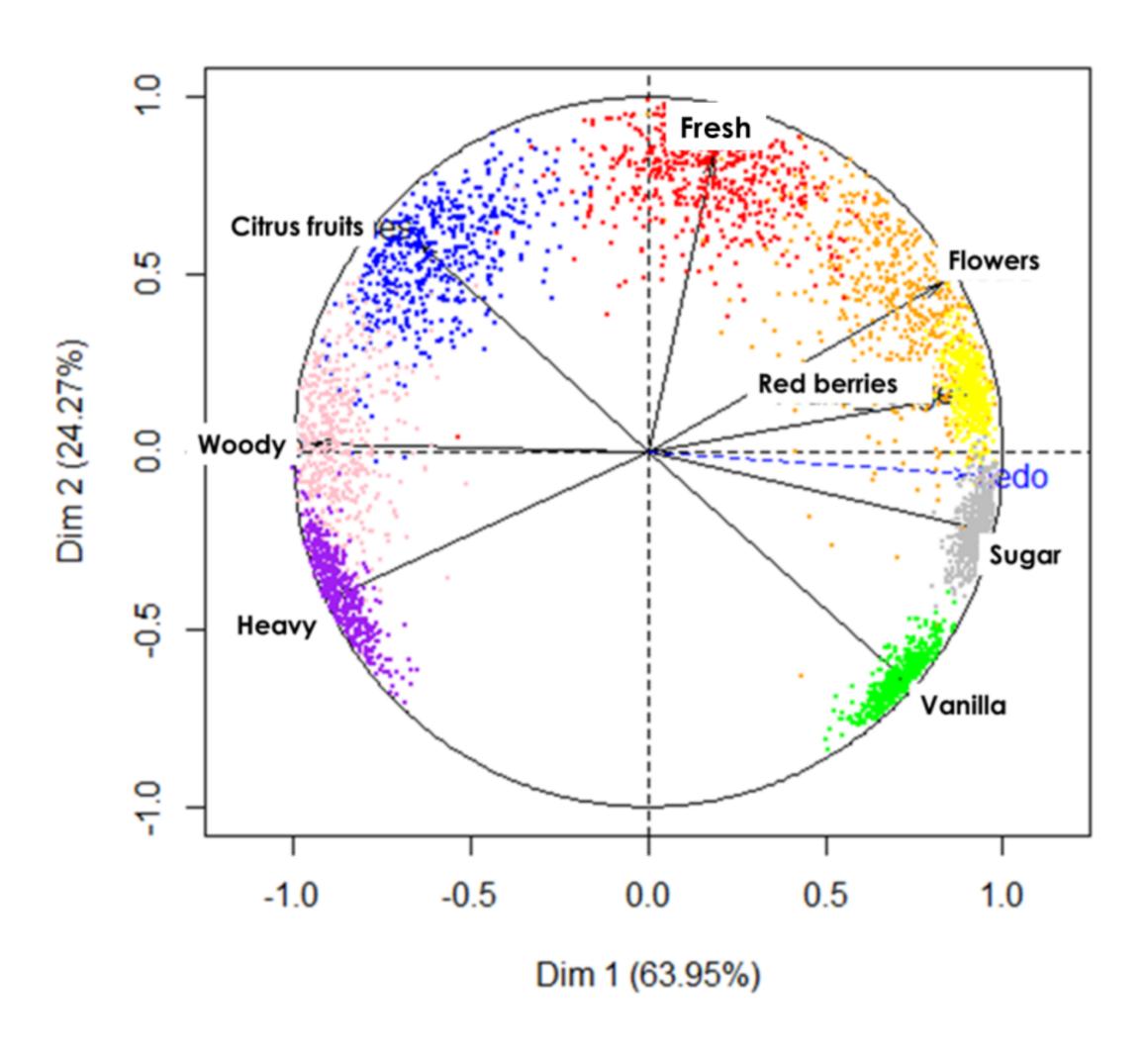


Bootstrap / Resampling techniques



Sensory stability





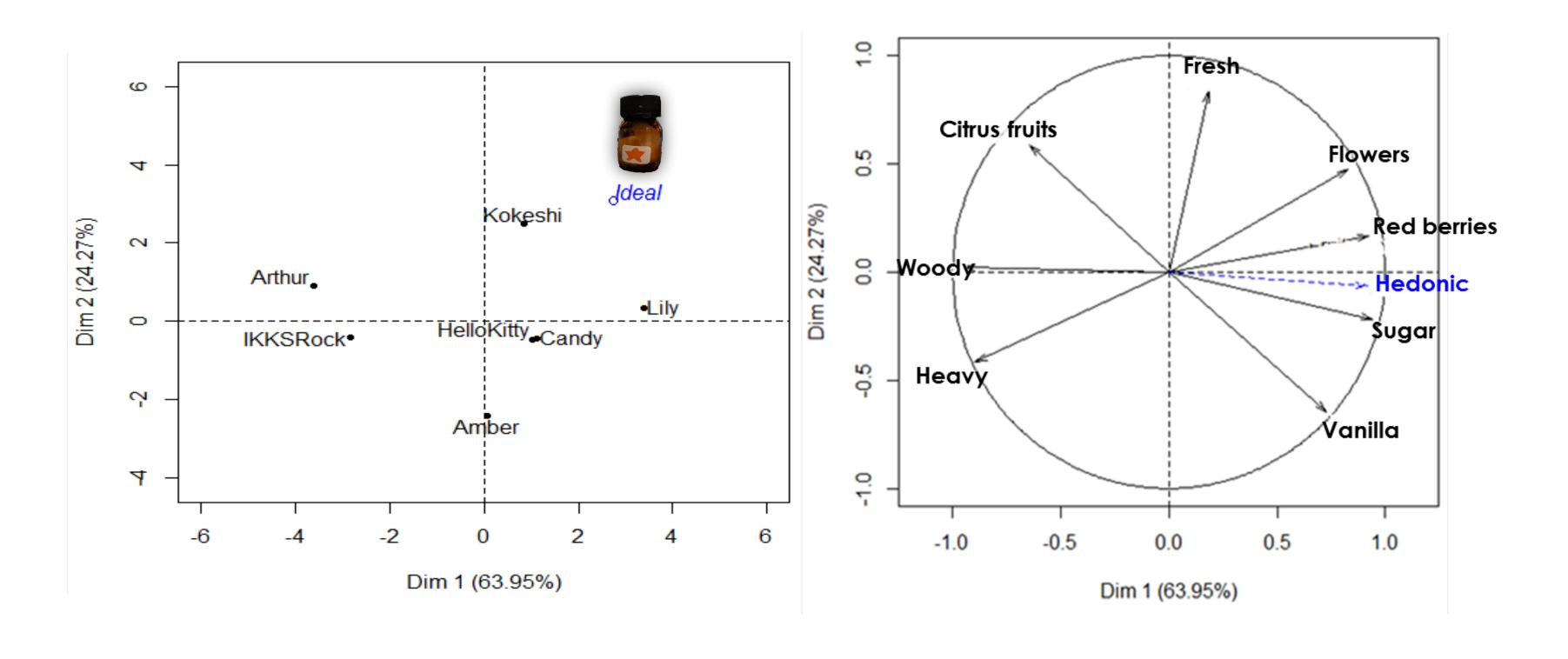
Second step



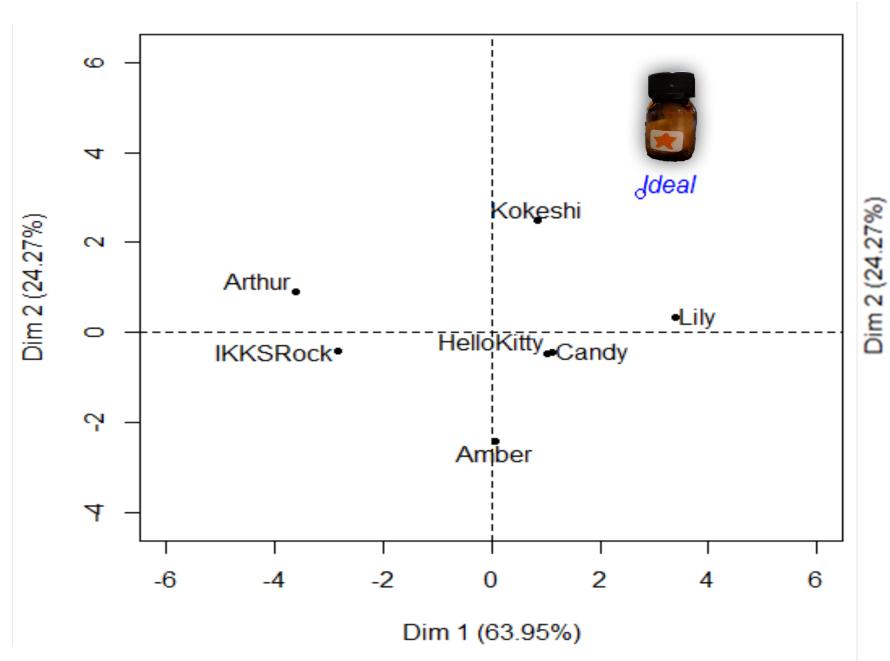
Sensory consistency

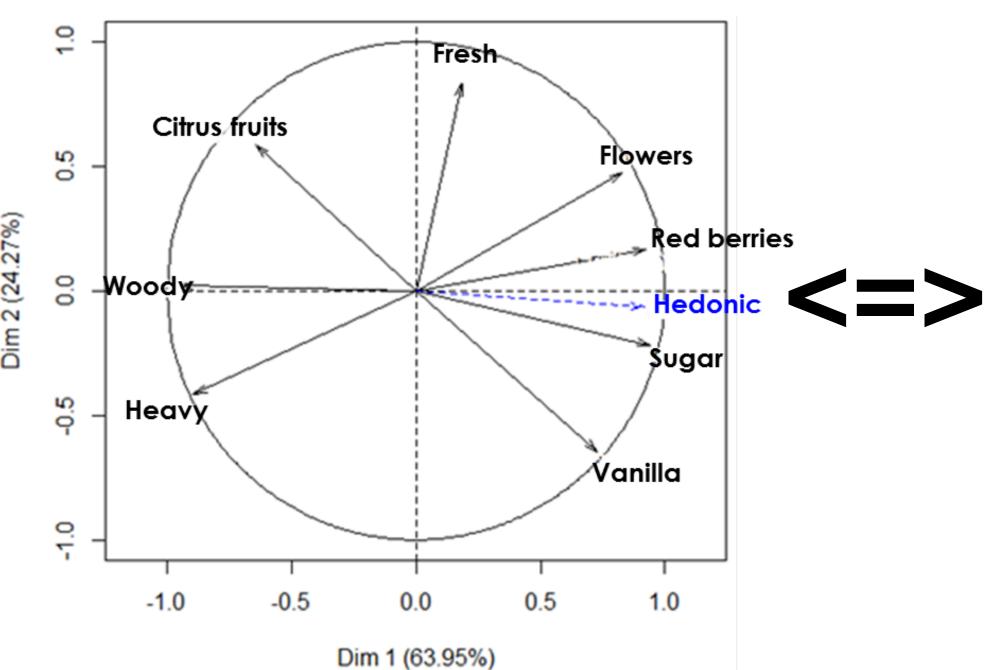
- The ideal data provided by a consumer are "sensory" consistent if the sensory profile associated to this ideal has similar sensory characteristics as the most appreciated product.
- From an attribute point of view, this means that consumer who said they have a higher appreciation for the products perceived as sweeter should also rate their ideals as rather sweet.
- We need to investigate whether the ideal is making the link between the sensory and the hedonic.

Sensory consistency



Sensory consistency





	Descriptor	
1	Vanilla	
2	Sugar	
2	Flowers	
4	Red berries	
5	Fresh	
6	Citrus fruits	
7	Woody	
8	Heavy	

Rankings of the characteriscs the most associated with the ideal product

Conclusion

- Beyond the versatility of the Bradley-Terry model in terms of usage, the key lesson for me would be the use of gamification to get data from children.
- This gamification can be seen as a nudge, in the true sense of the word.

Conclusion

- The future of sensory and consumer science?
 - A lot of common sense
 - Some behavioral economics
 - A pinch of statistics which is as salt, the spice of life: essential if not overused!
- « Free JAR, nudging your consumers for relevant data: an application to product development », Alexiane Luc et al. (to appear in FQP)
- « From Free JAR to sentiment analysis », Alexiane Luc et al. Poster P1_140